2017 ANNUAL REPORT













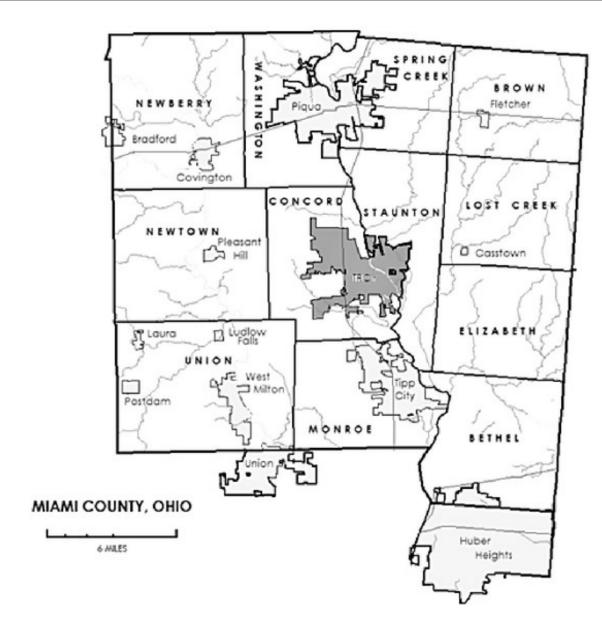






Empowering people with developmental disabilities to live, work, and play as full members of our community.

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Superintendent's Message

The year 2017 was an important year for many county boards of developmental disabilities throughout Ohio, as we shift from our roles of providing direct care to coordinating and funding that care. These changes were mandated by the Centers for Medicare and Medicaid, and in 2017, Riverside finalized the shift in our services.

Each county has done things differently, and in Miami County we opted to make the transition slow so as not to disrupt services for the people we serve, as well as to create a soft landing for staff who would transition from county employment to the private sector. While doing this, we also intentionally reached out to all of the local provider agencies with whom we partner for the provision



of services, and we worked on building those relationships. This journey has been difficult at times, but at each turn we've had a laser-like focus on ensuring the quality of services for the people we serve. Our goal moving forward is to keep our focus on our mission.

This year is already off to an exciting start as we focus on a couple key projects. First, as we have adjusted our services, we have made some physical adjustments to our building. Now that direct services for adult day programs and homemaker & personal care are delivered 100% by our provider partners, we have converted some of our old activity rooms to training rooms, where we'll host classes to ensure that provider staff are adequately trained. At the same time, we are updating our lobby and returning the main entrance of our building to the doors that face Troy-Sidney Road. Another area of focus for us is community inclusion for the individuals we serve.

Since Riverside's beginning, Miami County has always been a very supportive community for us as an agency, as well as individually for the people we serve. However, as society has changed, so has our service delivery model. Where we were once satisfied with the provision of health and safety of the people we serve, we now strive to also help them identify and achieve their dreams, while still ensuring their health and safety.

Our hope is to continue growing relationships and increasing opportunities that lead to the people we serve living, working, and playing as full members of our community. I look forward to the many exciting things both 2018 and the years to come have in store.

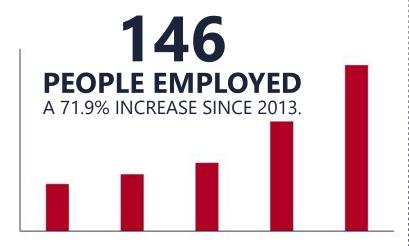
Brian Green, Superintendent

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2017 HIGHLIGHTS



REMOTE SUPPORT MONITORING IN TWELVE HOMES 252 TOTAL PEOPLE PARTICIPATED IN RECREATION ACTIVITIES



INTRODUCED

S.A.L.T. & SEA S.A.L.T.

INFORMATION SESSIONS

TO HELP STUDENTS WITH
DEVELOPMENTAL DISABILITIES &
THEIR FAMILIES TRANSITION FROM
SCHOOL TO ADULT LIFE

PROVIDED FUNDING FOR

277 PEOPLE

TO RECEIVE ADULT DAY SERVICES



280 PEOPLE

TO RECEIVE



NON-MEDICAL TRANSPORTATION

423 PEOPLE

TO RECEIVE IN-HOME CARE SERVICES





A TOTAL OF

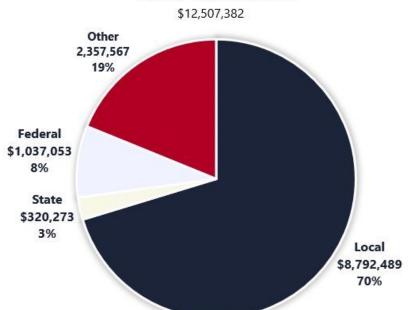
SELF-ADVOCATES
JOINED ADVOCACY CLUB

53 AKTION CLUB MEMBERS SERVED OUR COMMUNITY



2017 Financial Review

2017 REVENUES



The Miami County community plays such an integral role in Riverside's success.

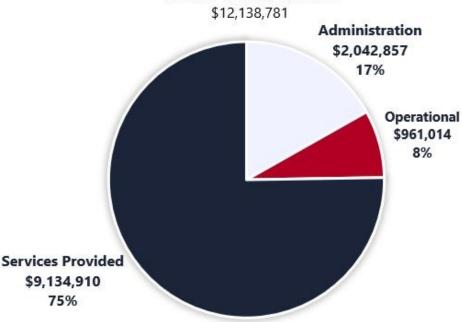
Without the generous support—both financially and socially—of our fellow community members, we could not fulfill our mission of empowering people with developmental disabilities to live, work, and play as full members of their community.

In return, Riverside is committed to careful stewardship of local taxpayer dollars when providing the highest standard of care to the people we serve.

2017 EXPENSES

Adult Day Programs
Case Management
Early Intervention
Employment Support
In-Home Support
Recreation & Sports Programs
Self-Advocacy Training
Therapy Services
Transportation
Waiver Match/Local Funding
For Non-Waiver*

Services Provided:



^{*}A waiver is the term used for federal Medicaid money that is approved to pay a portion of an individual's daily services. Waivers pay for approximately 60% of a person's services, and must be paired with local funds to make up the remaining 40%. This is commonly referred to as a waiver match. The waiver match is paid by county boards, such as Riverside, using local funds.

PROVIDER PARTNERS



When it comes to providing services to people with developmental disabilities, there are many options for adults who qualify for funding and wish to receive services through a provider to reach their goals.

The list below shows which agencies and individuals are certified to provide services in Miami County, and are organized by the type of service they provide.





REM Ohio RT Industries The Hardacre Farm Toward Independence With Open Hands Vision Mentors Viaguest Day Services



In-Home Supports

BLESS, LLC Caregiver Homes of Ohio Constant Care Home **Health Services Consumer Support Services CRSI** Good Samaritan Home Health Care THS Homecare Grace Home Health Care Horizon Home Health Care Piqua Moms Meals

MPA Services Nel's PCS Safe Haven Home Health Care St. Joseph Home The Mentor Network Toward Independence

Unity Care Group

Vision Mentors



In 2016, Riverside established the Provider Partnership Network (PPN) to work more closely with Direct Service Providers (DSPs) in Miami County. The purpose of PPN is to improve communication between Riverside and the agencies and individuals providing direct services in our area.

Services in Miami County would not be possible without our Provider Partners. Your support makes services through these agencies possible.