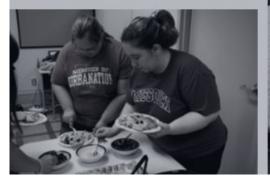
2018 ANNUAL REPORT













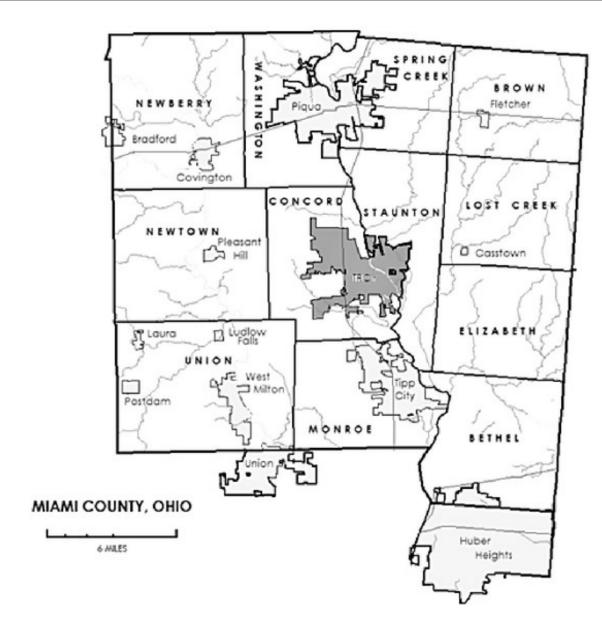






Empowering people with developmental disabilities to live, work and play as full members of our community.

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Superintendent's Message

We accomplished many exciting things at the Miami County Board of Developmental Disabilities (Riverside) in 2018.

In the fall, we had a two-day mock accreditation review to assess our readiness for a real accreditation survey. These surveys can be stressful, but they help measure the quality of our services. The team that surveyed us has reviewed about 50 county boards of developmental disabilities in recent years. I had the opportunity to meet with the reviewers, and they were highly complementary of our organization, culture and the



competency of each of our departments. They let me know that we met the standards of what the Ohio Department of Developmental Disabilities will review when we undergo a real accreditation survey in November 2019. The reviewers also relayed that when they visit other counties, they cite Miami County as the standard for best practices in multiple areas. This was a tremendous compliment, and I credit our dedicated staff who take a great deal of pride in their work. I am confident our accreditation later this year will go well thanks to their diligent efforts.

We made great strides in our efforts to increase friendships, independence and inclusion for the people we serve in 2018 as well. Through advances in technology, we enabled remote supports in homes for many individuals who needed a better balance of independence and safety. Remote supports use two-way communication in real time, just like Skype or FaceTime, so that a person can communicate with their providers when they need them. With helpful tools such as these, a person with a developmental disability can live more independently while remaining safe in their home.

In 2018, we also spent a great deal of time putting LifeCourse tools to use. The LifeCourse Toolkit is a dynamic set of worksheets and resources to guide conversations, structure ideas and set goals. It was developed by the Missouri-Kansas City Institute for Human Development, Missouri's University Center for Excellence in Developmental Disabilities Education, Research and Services (UCEDD). We use LifeCourse Tools in our daily work with the people and families we serve, and we have found the tools help us facilitate productive and meaningful conversations. Last year these discussions helped us discover hopes and dreams of many of the people we serve, as well as outline plans to achieve them. The tools have proven so helpful in our services, we have adopted them as an organization and often use them to guide meetings and brainstorming sessions. We even found one of the tools to be a great format for our 2019-2021 Strategic Plan, which can be found on our website.

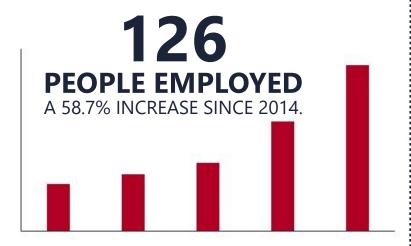
As we move into 2019, we are motivated by the success of last year and energized by the excitement to come this year. We hope to continue building on our successes as we continue our mission to empower people with developmental disabilities to live, work and play as full members of our community.

Brian Green, Superintendent

2018 HIGHLIGHTS



REMOTE SUPPORT MONITORING IN TWELVE HOMES 235 TOTAL PEOPLE PARTICIPATED IN RECREATION ACTIVITIES



INTRODUCED

LIFE SKILLS COURSES
TO FOSTER INDEPENDENCE

AND GIVE PEOPLE OF ALL AGES
THE SKILLS THEY NEED TO LEAD
SAFE, SELF-DIRECTED LIVES



PROVIDED FUNDING FOR

297 PEOPLE

TO RECEIVE ADULT DAY SERVICES



257 PEOPLE

TO RECEIVE



NON-MEDICAL TRANSPORTATION

395 PEOPLE

TO RECEIVE IN-HOME CARE SERVICES





A TOTAL OF

85

SELF-ADVOCATES

JOINED ADVOCACY CLUB

38

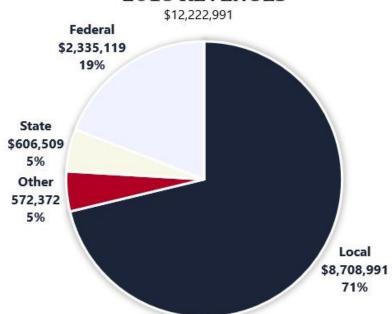
AKTION CLUB MEMBERS

SERVED OUR COMMUNITY



2018 Financial Review

2018 REVENUES



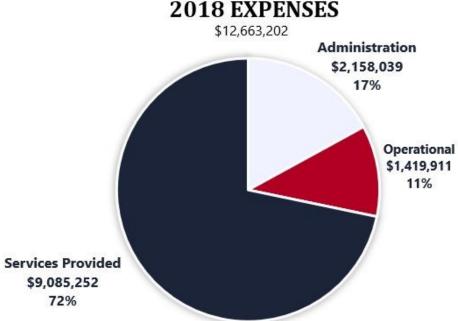
The Miami County community plays such an integral role in Riverside's success.

Without the generous support—both financially and socially—of our fellow community members, we could not fulfill our mission of empowering people with developmental disabilities to live, work and play as full members of their community.

In return, Riverside is committed to careful stewardship of local taxpayer dollars when providing the highest standard of care to the people we serve.

Services Provided:

Adult Day Programs
Case Management
Early Intervention
Employment Support
In-Home Support
Recreation & Sports Programs
Self-Advocacy Training
Therapy Services
Transportation
Waiver Match/Local Funding
For Non-Waiver*



^{*}A waiver is the term used for federal Medicaid money that is approved to pay a portion of an individual's daily services. Waivers pay for approximately 60% of a person's services and must be paired with local funds to make up the remaining 40%. This is commonly referred to as a waiver match. The waiver match is paid by county boards, such as Riverside, using local funds.

PROVIDER PARTNERS







When it comes to providing services to people with developmental disabilities, there are many options for adults who qualify for funding and wish to receive services through a provider to reach their goals.

The list below shows which agencies and individuals are certified to provide services in Miami County and are organized by the type of service they provide.

Adult Day Services

Capabilities, Inc. **Echoing Connections** Echoing U Goodwill Easter Seals Miami Valley Loma Company Rehabilitation Center for Neurological Development

REM Ohio RT Industries The Hardacre Farm Toward Independence With Open Hands Vision Mentors ViaQuest Day Services

In-Home Supports

BLESS, LLC Caregiver Homes of Ohio Constant Care Home **Health Services Consumer Support Services CRSI** Good Samaritan Home Health Care THS Homecare Grace Home Health Care Horizon Home Health Care Piqua Moms Meals

MPA Services Nel's PCS Safe Haven Home Health Care St. Joseph Home The Mentor Network Toward Independence **Unity Care Group** Vision Mentors

In 2016, Riverside established the Provider Partnership Network (PPN) to work more closely with Direct Service Providers (DSPs) in Miami County. The purpose of PPN is to improve communication between Riverside and the agencies and individuals providing direct services in our area.

Services in Miami County would not be possible without our Provider Partners. Your support makes services through these agencies possible.