



# Provider Relations Resource Support Coordinator

## MEET JAN WINTROW



Riverside Provider Relations  
Resource Support Coordinator

(937) 440-3090

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### Jan is here to help with:

- Job Retention
- Personal Barriers
- Work Supports
- Education
- Training

### Our Goal:

To provide support and guidance for Miami County providers to find the keys to their own success.

## ABOUT RIVERSIDE

The mission of the Miami County Board of Developmental Disabilities (Riverside) is to empower people with developmental disabilities to **live, work and play** as full members of our community. Riverside serves more than 1,000 people from birth through the end of life.

We directly provide service coordination, advocacy and provider (DSP) training, early intervention and recreation services. We also fund adult day services, residential support and job training through our network of service providers.

## YOUR SUPPORT NETWORK

Jan is here to help you and your family find services and supports to work through short-term emergencies, as well as work, personal or family challenges.

### Connect



- Personal connections to offer an impartial, listening ear
- Education and access to public benefit assistance agencies
- Referrals to community agencies that provide addiction and mental health services
- Linkage to local resources for financial assistance, transportation, child care and more

### Develop



- Practicing self-care techniques
- Growth in problem-solving skills
- Develop effective communication skills
- Advancement in self-esteem conflict resolution and self-advocacy

### Learn



- Daily living skills like budgeting, cooking, nutrition and more
- Education on developmental disability system and the DSP's role
- Documentation practices and procedures
- Relating to people with developmental disabilities

## BENEFITS OF CONNECTING WITH JAN

- Supports based upon your needs
- Compassionate, listening ear
- Personal crisis help
- Flexible scheduling
- Connection to social service agencies
- On-site assistance
- Reliable and ongoing support
- Preparation for career advancement

\*Your identity and participation in these services are confidential. We will not share information with your employer unless you grant us permission.

## WHO CAN CONTACT JAN?

These services are open to any certified Miami County Direct Support Professional (DSP) facing personal crisis or lack of resources or is interested in career or personal skill development.

**"No contact" phone, Facetime or Zoom appointments available!**